COMMONWEALTH OF KENTUCKY PUBLIC PROTECTION CABINET DEPARTMENT OF FINANCIAL INSTITUTIONS AGENCY CASE NO. 2013-AH-0022

DEPARTMENT OF FINANCIAL INSTITUTIONS

COMPLAINANT

vs.

CASH EXPRESS, LCC

RESPONDENT

AGREED ORDER

The Department of Financial Institutions ("DFI") is responsible for regulating and

1. licensing entities engaged in the business of cashing checks and accepting deferred deposit transactions in accordance with the provisions set forth in KRS Chapter 286.9.

- Cash Express, LLC ("Respondent") is authorized to do business in Kentucky as a 2. check casher pursuant to KRS Chapter 286.9, with an office located at 1016 West Main Street, Princeton, Kentucky. The Princeton office license number is 8128.
- DFI conducted a routine examination of Respondent on October 10, 2012. During 3. the examination, DFI witnessed Respondent allowing a customer to use the proceeds from one transaction to pay off and re-write a second outstanding transaction. DFI contends that this constituted a rollover under KRS Chapter 286.9, in violation of KRS 286.9-100(14).
- DFI possesses a range of administrative authority in addressing violations of the 4. Act, including license revocation or denial, the imposition of fines in an amount up to \$5,000 per violation. See KRS 286.9-110; 286.9-991.
- In this case, DFI assessed a fine against Respondent in the amount of one 5. thousand dollars (\$1,000.00) for violating KRS 286.9-140(1).

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- 6. Respondent does not admit to the violations of KRS 286.9-100(4), but it is entering into this Agreed Order in lieu of proceeding with a formal hearing on the issues that comprise this matter. Accordingly, DFI and Respondent agree as follows:
 - a. Respondent agrees to a fine assessment in the amount of one thousand dollars (\$1,000.00) for the violation(s) described herein;
 - b. Respondent agrees to and shall pay the total fine assessed herein of two thousand dollars (\$1,000), which shall be due when Respondent signs and returns the Agreed Order. The payment shall be in the form of a certified check or money order made payable to "Kentucky State Treasurer" and mailed to the Department of Financial Institutions, Attn: Katherine W. Ross, 1025 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601;
 - c. Respondent shall devote the time and resources necessary to ensure continual and full compliance with all statutory requirements set forth in KRS Chapter 286.9.
- 7. Respondent waives its right to demand a hearing at which it would be entitled to legal representation, to confront and cross examine witnesses, and to present evidence on its own behalf, or to otherwise appeal or set aside this Order.
- 8. Respondent consents to and acknowledges the jurisdiction of DFI over this matter and that this Agreed Order is a matter of public record and may be disseminated as such.
- 9. In consideration of execution of this Agreed Order, Respondent for itself, and for its successors and assigns, hereby releases and forever discharges the Commonwealth of Kentucky, DFI, Office of Legal Services, and each of their members, agents, and employees in their individual capacities, from any and all manner of actions, causes of action, suits, debts,

judgments, executions, claims and demands whatsoever, known and unknown, in law or equity, that Respondent ever had, now has, may have or claim to have against any or all of the persons or entities named in this paragraph arising out of or by reason of this investigation, this disciplinary action, this settlement or its administration.

- 10. By signing below, the parties acknowledge they have read the foregoing Agreed Order, know and fully understand its contents, and that they are authorized to enter into and execute this Agreed Order and legally bind their respective parties.
 - This Agreed Order shall constitute the Final Order in this matter. 11.

IT IS SO ORDERED on this the day of March, 2013.

OMMISSIONER

Consented to:
This 1 day of MARCH, 2013. This 22 day of Floriary, 2013.
Authorized Representative Division of Non-Depository Institutions Department of Financial Institutions
<u>ACKNOWLEDGEMENT</u>
STATE OF <u>Tennessee</u>) COUNTY OF <u>Putnam</u>)
On this the zardday of February, 2013, before me Donna Young, the undersigned, Garry Mahh, did personally appear and acknowledge himself/herself to be the authorized representative of Cash Express, LLC. and that he/she, being authorized to do so, entered into and executed the foregoing instrument for the purposes therein contained.
In witness whereof I hereunto set my hand.
My Commission Expires: 2-25-15
Notary Public TENNESSEE NOTARY PUBLIC PUBLI

Certificate of Service

of March, 2013, by certified mail, return receipt requested, to the following:

Jeff Olson President Cash Express, LLC 263 W. Spring Street Cookeville, TN 38501

Stephanie Dawson

Department of Financial Institutions